



MAHANAGAR TELEPHONE NIGAM LIMITED ,MUMBAI

L.C.I.D. No:-----

Reg.No :-----

APPLICATION FOR INTERNET LEASED LINE. (PLEASE TYPE OR WRITE CLEARLY IN BLOCK LETTERS.)

Type of Circuit : MLLN / Non-MLLN.
(In case of MLLN,Modems will be provided by MTNL on rent .)

ISP / OSP / Call Centre Approval No.-----Dated.-----

I. GENERAL INFORMATION:

1. Name and Permanent Address of the Applicant.

PAN No.: _____

Name of Contact person:

E-Mail ID:

Mobile No.

2. Name and Address where main Leased Line is to be terminated (Indicate telephone No.)

MTNL Tele. No.: _____
(Any MTNL Tel.No. working in Bldg.)

3. Billing Address of the Applicant

4. Name &Telephone Nos. Mobile No. & Fax No. of the Technical Person (For contact purpose)

(a)Tel.No._____

(b)FAX.No._____

Name: -----

(c)Mob.No._____

5. In case of Partnership Firm

(a) Whether Registered / Unregistered

(b) Full Name of Partners:

1. _____

2. _____

3. _____

(Attach additional sheet if space is insufficient)

II. TECHNICAL :

1. (a) Type of Circuit	MLLN / Non-MLLN.
(b) Band Width.:-----	64 Kbps/128/256/512Kbps/1 Mbps/2 Mbps/4 Mbps.
(c) Compression Ratio.:-----	1:1 / 1:2 /1:4.
2. Type of working:	Point to Point / Network Basis
3. (a) Whether Modems are MTNL owned or Subscriber owned:	MTNL owned / Subscriber owned (Only TEC Approved Modems are to be used.)
(b) Type of Modem Required (In case of MLLN.)	V.35 / G 703 / Ethernet.
4. (a) Description of Terminal Equipment	'A' end:_____

III. I/WE HEREBY DECLARE THAT THIS INTERNET BANDWIDTH REQUESTED FROM MTNL, SHALL NOT BE FOR RESALE.

IV. I/WE HEREBY DECLARE THAT THIS INTERNET BANDWIDTH REQUESTED FROM MTNL, SHALL NOT BE USED FOR Extending to CALL CENTRE or to OSP Centre or to ISP.

V. I/We agree to abide by the provision of Indian Telegraph Rules in force and as modified from time to time and such other terms and conditions prescribed by telegraph authority / MTNL. The facility to monitor the circuit will be extended by me/us to telegraph authority / MTNL for monitoring performance, operation etc. of the circuit. This circuit will be utilised for the bonafide use.

V. I/We hereby certify that:

- 1). Only TEC / DOT / MTNL / BSNL Approved interface will be used.
- 2). The information given above, is correct and true to the best of my / our knowledge and belief.
- 3) I/We have gone through the enclosed Annexure and agree to the conditions as detailed in the Annexure.
(In case of ISP / OSP / Call Centre please enclose the copy of Approval)

Place: Name & Designation. Signature & Office Stamp.

Date : 1)
 2)
 3)

(Please attach additional sheet if necessary)

MTNL LIFELINE OF DELHI AND MUMBAI.

A TRUSTED TOTAL TELECOM SERVICE PROVIDER.

(For details please log on : <http://mumbai.mtnl.net.in>)

ANNEXURE

BROAD TERMS AND CONDITIONS OF MTNL INTERNET ACCESS SERVICE SUBSCRIPTION

1. MTNL shall be free to update Internet Access progressively to bring in new features with time. MTNL may not be in a position to intimate Customer immediately, however it will endeavor to make it known to subscribers through advertisements.
2. Customers are advised to use modems and other gadgets approved by Telecom Engineering Centre. In cases where it is necessary to pay license fee to MTNL for connecting modems and other interface equipments, Customers will be charged as per the prevailing tariff / rules.
3. International connectivity is being provided through VSNL/Reliance right now. Exclusive gateway is likely to be organised by MTNL in future.
4. The current access network is likely to inhibit speeds. Improved speeds are likely to be available in future.
5. The Customers of MTNL Internet Access Services is not allowed to resale the Internet services.
6. Voice over IP is as per DOT regulations.
7. The customer is required to fully comply the provisions of the Indian Telegraph Act 1885, and the Indian Telegraph Rules made hereunder and any amendments or replacements made thereto from time to time.
8. The Customer is required to ensure that objectionable or obscene messages or communications, which are inconsistent with the established laws of the country are not made by him/her or any other person using his/her Internet Leased Line.
9. MTNL may revise the tariff for MTNL Internet Access Services from time to time at its discretion.
10. Customer assumes total responsibility and risk for use of the Internet Access Services. Neither MTNL nor its affiliates make any express or implied warranties, representations or endorsement whatsoever (including without limitation warranties of title or non infringement, or the implied warranties merchantability or fitness for a particular purpose) with regard to any merchandise information or service provided through the Internet, and they shall not be liable for any cost or damage arising either directly or indirectly from any such transaction. It is solely the customer's responsibility to evaluate the accuracy, completeness and usefulness of all opinions, advice, services and other information, and the quality and merchantability of all merchandise, provided through the services or in the Internet generally.
11. Customer understands further that the Internet contains unedited materials some of which are sexually explicit or may be offensive to some people. Customers access such materials at their own risk. MTNL has no control over and accepts no responsibility whatsoever for such materials.
12. The Customer is required to desist from putting unsolicited messaging on server hosted at MTNL premises. The subscriber is required to ensure that objectionable or obscene messages or communications, which are inconsistent with the established laws of the country are not made by him or any other person on the Web server or web space of the Customer.
13. The service is provided on an 'AS IS and AVAILABLE' basis without warranties of any kind, either express or implied, including but not limited to warranties of title, non infringement or implied warranties of merchantability of fitness for particular purpose. No advice or information given by MTNL, its affiliates or their respective employees shall create a warranty. Neither MTNL nor its affiliates warrants that the service will be uninterrupted or error free or that any information, software or other material accessible on the Net is free of viruses, worms, Trojan horses or other harmful components.

14. Under no circumstances shall MTNL, its affiliates or its contractors be liable for any direct, indirect incidental, special, punitive, or consequential damages that result in anyway from customers use of or inability to use the service or to access the Internet or any part thereof, or customers reliance on or use of information, services or merchandise provided on or through the service, or that result from mistakes, omissions, interruptions, deletion of files, errors, defects, delays in operation, or transmission, or any failure of performance.
15. Payment of bills – it would be responsibility of Customer to make advance payment to MTNL Internet Access Services. MTNL would disconnect the service in case of non – receipt of advance payment without giving any notice to the subscriber.
16. Force Majeure – if any time, during the continuance of MTNL Internet Access Service, the performance in whole or part, of any obligation under it shall be prevented or delayed by reason of war, hostility, acts of the public enemy, civil commotion, sabotage, fire, flood, explosion, epidemic, quarantine restriction, strikes, lock- out or act of GOD etc., the subscriber shall not have any claim for damages against MTNL in respect of such non – performance or delay in performance of MTNL Internet Access Services.
17. Arbitration of Disputes – in the event of any question, dispute or difference arising out of provisions of MTNL Internet Access Services, the matter shall be referred to the arbitration under ICADR Arbitration Rules. 1996/consumer court.

Signature:

Name& Designation

Date:

GENERAL INSTRUCTIONS

1. Please fill each box with CAPITAL LETTERS Only.
2. MTNL Internet help Desk No is 1800-228844, 24331408 & Fax No 24331411.
3. In case the customer wishes to make payment on Quarterly basis, advance payment for a minimum period of Six months will be charged initially as the minimum period of hiring is Six months.
4. Eight IP address (LAN) and 4 WAN will be given free of cost. Additional IP Addresses will be charged at the rate as per tariff for a block of 8 LAN IP Addresses.
5. Short term leased line services will be available for 1 week or more duration on weekly rate basis applicable upto 10 weeks.
6. If Modems are provided by the customers security deposit and Modem rent will not be charged.