

List of Public information Officer and 1st Appellate Authorities in MTNL , Mumbai

As On 05.04.2024

| Sl No. | GM Unit /CPIO | Area of Information of CPIO | Name & Address of CPIO | Email of CPIO | Concerned First Appellate Authority |
|--------|-----------------------|---|---|--|--|
| 1 | GM (Admin) | Information related to HR/ Admn / Staff issues. | Shri. O H Tripathi DGM (ADMN) 13 th Floor , Telephone House, V S Marg, Prabhadevi, Dadar (W.) Mumbai-28 | Tel.No. 24386633 Email : dgma1mbi@mtnl.in | Shri Vasudev Singh , GM (ADMN) , , 14 th Floor, Telephone House, MTNL Marg, Prabhadevi Dadar(W), Mumbai-28 Tel.No. : 24304600 Fax No. : 24371465 Email: gmambi@mtnl.in |
| 2 | Asset Management | Information related to Asset Management | Shri V B Randive DGM(Asset Mangmnt) 3rd floor,Telephone House, MTNL Marg, Prabhadevi Dadar,Mumbai-28 | Tel No : 24362333 Fax no : 24312666 Email : dgmam.mbi@mtnl.in | Shri Ved Prakash , CE (BW) 6 th Floor, Prabhadevi Telecom Bldg MTNL Marg, Dadar, Mumbai – 400 028 Tel No 24210102 Email : cebwmbi@mtnl.in |
| 3 | GM (Broadband / FTTH) | Information related to Internet/ Broadband services | Shri Rajesh Lohgaonkar DGM(FTTH), 8TH FLOOR,TELECOM BLDG, ,PRABHADEVI,DADAR(W), MUMBAI- 400028. | Tel.No. 24210387 Fax no. 24367168 Email : dgmbbmbi@mtnl.in | Smt. Seema Tiwari , GM (BB) 16TH FLOOR,TELEPHONE HOUSE, MTNL MARG,PRABHADEVI, DADAR(W),MU MBAI-400028. Tel No : 24304600 Fax No : 24367168 Email : gmbbmbi@mtnl.in |
| 4 | CE (BW) | Information related to Civil & Electrical | Shri A R Surve DGM (Electrical) 6th Floor, Prabhdevi Tele. Exch.bldg MTNL Marg , Dadar (W) Mumbai-400 028 | Tel.24360041 Email : dgmelecmbi@mtnl.in | Shri Ved Prakash , CE (BW) 6 th Floor, Prabhadevi Telecom Bldg MTNL Marg, Dadar, Mumbai – 400 028 Tel No 24210102 Email : cebwmbi@mtnl.in |
| 5 | GM (EB-MKTG/LC) | Information related to Enterprises Business, Leased Circuits etc. | Shri S S Motling DGM(EB & Marketing) 16th floor, Telephone House, MTNL Marg, Prabhadevi Dadar,Mumbai -28 | Tel.No. 24310225 Fax no. 24363535 Email dgmeb.mktg.mbi@mtnl.in | Shri Vasudev Singh , GM (EB-MKTG & LC) 17 th Floor, Telephone House, Prabhadevi, Dadar (West) Mumbai – 400 028 Tel No. : 24310225 Email : gmen.mtnl@gmail.com |

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| 6 | GM (Fin / TR) | Information related to All Finance/Accounting & Telecom Revenue matter. | Shri. Jayananth Srinivasan DGM (FIN/TR) Telephone House, 9 th Floor, MTNL Marg, Prabhadevi Dadar(W) Mumbai - 28 | Tel.No.24226633 Fax no.24313837 Email : dgmfhq1mbi@mtnl.in | Shri. P P Chandanshive GM (FIN/TR) 14th Floor, Telephone House, MTNL Marg, Prabhadevi, Dadar(W) Mumbai -28 Tel.No.24312527 Fax no.24313837 Email : gmfmmbi@mtnl.in |
| 7 | GM (IT/LD) | Information related to IT / Computer/hardware / Software/ System | Shri. A S Gokhe DGM (IT/LD) 5th Floor Currey Road Telephone Exch. Bldg, Near Datta Mandir, Currey Road, Mumbai-400012 | Tel.No. 24716060 Fax no.24710707 Email : dgmitmbi@mtnl.in | Shri. S P Patil , GM (Deve. & IT) Prabhadevi Tele.,House,8th Flr ,Dadar(W),V.S.Marg, mumbai- 400028 Tel No : 24371717 Fax No : 24222525 Email : gmitmbi@mtnl.in |
| 8 | GM (Deve. & IT) | Information related to Planning & Development activities | Shri Ramchandran , DGM (INSTALLATION) 8th Floor, Telephone House MTNL, Marg, Prabhadevi, Dadar ,Mumbai-400028 | Tel.No.: 24322766 Fax no.: 24328844 Email : dgmimbi@mtnl.in | Shri. S P Patil , GM (Deve. & IT) Prabhadevi Tele.,House,8th Flr ,Dadar(W),V.S.Marg, mumbai- 400028 Tel No : 24371717 Fax No : 24222525 Email : gmitmbi@mtnl.in |
| 9 | GM (Material Management) | Information for All centralized Procuremnt | Shri V K Bedade , DGM (MM) 4th Floor, Prabhadevi Tele. Exch.bldg MTNL Marg , Dadar (W) Mumbai-400 028 | Tel.No.: 20844222 Email : dgmmmbi@mtnl.in | Smt. Sanjay Sethi , GM (MM) 8th floor, Telephone House, MTNL MTNL Marg,Prabhadevi Dadar (W), Mumbai – 400 028 Tel No : 24366622 Email : gmmmbi@mtnl.in |
| 10 | GM(Operation-Planning) | Information related with OP unit such as general matter related with operation of basic telecom services. | Shri. S V Karadkhelkar DGM (OP) Telephone House, 10th floor, MTNL, Marg , Dadar(W.) Mumbai-28 | Tel.No.24307272 Email : dgmop@mtnl.in | Shri Neeraj Agarwal, GM (OP), MTNL, Mumbai, 10th Floor, Telephone House, V.S.Marg, Dadar(W), Mumbai-28 Tel.No. 022-24326837 Email: gmopmbi@mtnl.in Nodal Officer of MTNL, Mumbai for CIC etc |

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| 11 | GM (Planning) | Information related to Planning unit | Smt. Sanjana Kumar DGM (PLANNING) Telephone House, 8th Floor MTNL Marg, Prabhadevi Dadar, Mumbai 400 028 | Tel No. : 24322766 Email : dgmplgg@mtnl.in | Smt. Sanjay Sethi , GM (PLG) 16TH FLOOR,TELEPHONE HOUSE, MTNL MARG,PRABHADEVI, DADAR(W),MU MBAI-400028. Tel No : 24371717 Email : gmplgmbi@mtnl.in |
| 12 | GM (Training) | Information related to Training / Training Centre | Shri J E Badhan DGM (CETTM) Centre for Excellence in Telecom Technology & Management Technology Street Powai, Mumbai-76 | Tel.No. 25714960 Email : dgmttechcttm@mtnl.in | Shri Vasudev Singh , GM (Training) Centre for Excellence in Telecom Technology & Management Technology Street Powai, Mumbai-76 Tel.No.24304600 Fax no.25707066 Email : gmambi@mtnl.in |
| 13 | GM (Transmission) | Information related to Transmission maintenance unit | Shri Shailesh Bhujbal, DGM (TRANS) 5Th Floor, BKC Tele.Exch. Bldg CST Rd. Kurla (W.) Mumbai- 40009 | Tel.No.26501642 Email ; dgmtm1mbi@mtnl.in | Shri K L Tayade , GM (Trans), 5th Floor, BKC Tele. Exch Bldg, CST Road, Kurla (W),Mumbai – 400 098 Tel No. : 26524430 Email : gmtmbi@mtnl.in |
| 14 | GM (Vigilance) | Information pertaining to Vigilance | Shri. Pradeep Kondayoor DGM (VIGILANCE) Telephone House, 14th Floor, MTNL Marg, Dadar(W.) Mumbai -28 | Tel.No. 24373500 Fax no.24311617 Email : dgmvigl@mtnl.in | Shri. B. S. Yadav , GM (VIG) 5th Floor,MTNL CO, Mahanagar Door Sanchar Sadan, CGO Complex, Lodhi Road, New Delhi - 110003 Tel No : 011-24323838 Email : dgmvigco@bol.net.in |
| 15 | GM (Wireless Service) | Information related to RF/CC/SW/Sale services | Shri R C Shinde , DGM (Survey) 5th Floor, Admn Wing, BKC Tele Exch Bldg, Kurla (W), Mumbai-98 | Tel.No. 26540486 Fax no. 26521441 Email : dgmhqplgwsmbi@mtnl.in | Shri. Jaypal B. Kamble , GM (WS) 5th Floor, Admn Wing, BKC Tele Exch Bldg, Kurla (W), Mumbai-98 Tel No. 26506050 Fax No. 26521441 Email: gmwsmbi@mtnl.in |

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| 16 | GM (Zone-1) | Information related to operations & mtce of Fountain, Cooprage-1/2, Cuffparade-1, City-1, Cumbala Hill-1, Malbar Hill-4, Gamdevi-3, Mazgaon-2/3, Byculla-1 exchanges | Shri Sanjay Singh DGM (HQ) Zone-1 1st Floor City Tele. Exch. Bldg H. Somani Marg Mumbai- 400 001 | Tel. No: .22085000 Fax no: .22875757 Email : dgmcity@mtnl.in | Shri Neeraj Agarwal, GM(Zone-1) 1st Floor City Tele. Exch. Bldg H. Somani Marg Mumbai- 400 001 Tel No : 22060646 Fax No : 22875757 Email : gmz1mbi@mtnl.in |
| 17 | GM (Zone-2) | Information related to operations & mtce of Worli- 2, Prabhadevi - 1 / 2, Shivaji Park-1, Wadala- 1/3, Sion-2, Powai-1, Chembur-2, Ghatkopar- 1/5, Mankhurd-1/3 exchanges | Shri. M.P.Joshi , DGM (HQ) Zone-2 3rd floor, Administrative Block, Wadala Telephone Exchange, G.D.Ambedkar Marg, Dadar (East), Mumbai- 400014 | Tel.No: 24154000 Fax no.24161441 Email: dgmhqz2mbi@mtnl.in | Shri Neeraj Agarwal, GM (Zone-2) 2nd floor, Administrative Block, Wadala Tele. Exch., G.D.Ambedkar Marg Dadar (East), Mumbai-400014 Tel : 24145556 Fax No : 24161441 Email : gmz2mbi@mtnl.in |
| 18 | GM (Zone-3) | Information related to operations & mtce of Vakola-1, Vileparle-4/5, Khar-2, Andheri-2, Jogeshwari- 1, Versova-1, Marol-1/5, Marol-Darpan-1, Sakivihar-1 exchanges | Shri. Satish Kumar DGM (HQ) Zone-3 2 Floor, Vile Parle Tele Exch. Nanda Patkar Road, Vileparle (E) | Tel.No.26105000 Fax no.26511441 Email : dgmhqz3mbi@mtnl.in | Shri M. S. Sawale GM (Zone-3) 2nd Floor, Administration Bhavan Zone-3 Nanda Patkar Road, Vilepare (East), Mumbai - 400057 Tel No : 26554242 Email : gmz3mbi@mtnl.in |
| 19 | GM (Zone-4) | Information related to operations & mtce of Goregaon-2, Charkop-1, Malad- 2, Dahisar-1, Kandivali- 3/4, Samatanagar-2, Bhayander-1, Borivali-1 exchanges | Shri Rajesh Gupta DGM (HQ) Zone-4 4th Floor, Kandivali Tele. Exchange bldg, S.V.Road, Kandivali(W) Mumbai-67 | Tel.No.28086161 Fax no.28641441 Email : dgmhqz4mbi@mtnl.in | Shri M. S. Sawale GM (Zone-4) 4th Floor, Kandivali Tele. Exch, bldg, S.V.Road, Kandivali(W) Mumbai-67 Tel No : 28012345 Fax No : 28641441 Email : gmz4mbi@mtnl.in |
| 20 | GM (Zone-5) | Information related to operations & mtce of Sanpada-1, Nerul-1, Panvel-2, Turbhe-2, Vashi-2, Thane Charai-3 /2, Wagalae Estate-1/2, Mulund-1/4 exchanges | Shri. V V Jambarunkar DGM (HQ) Zone-5 4th floor, Thane Charai Tele. Exch Exchange bldg Mauli Mandal Road, Dhobi Ali, Thane(W)-601 | Tel.No.25369910 Fax No : 25434141 Email: dgmhqz5mbi@mtnl.in | Shri Vivek Srivastava , GM (Zone-5) 4th floor, Thane Charai Tele. Exch Exchange bldg Mauli Mandal Road, Dhobi Ali, Thane(W)-601 Tel No : 25344949 Fax No : 25434141 Email : gmz5mbi@mtnl.in |